

Affiliate Program Agreement & Terms

1. Overview

Join the Sandoskin Affiliate Program and earn commissions by promoting our store for sales conversions. Our tiered system rewards you for driving more sales, allowing you to increase your earnings as your referrals grow.

2. Monthly Commission Structure

Tier	Title	Net Sales Monthly	Commission
Tier 1	Starter Glowie	Up to €500	5%
Tier 2	Bronze Glowie	€501 - €1,000	7%
Tier 3	Silver Glowie	€1,001 - €3,000	10%
Tier 4	Gold Glowie	€3,001 - €8,000	12%
Tier 5	Platinum Glowie	Over €8,000	15%

3. Program Details

- Order Value Calculation/Net Sales:** Commissions are based on first orders only and the net sales amount, excluding delivery fees, discount codes, coupons, and taxes.

- b. **Payouts:** Commissions are paid every 2 weeks or when the available minimum payout amount is reached.
- c. **Minimum Payout:** €30
- d. **Commission Calculation:** Commissions are calculated monthly and automatically restarted according to calendar months, not necessarily from the day you registered. Monitor progress bars and dates carefully.
- e. **Payment Methods:** Wire Transfer & Revolut
- f. **Tracking:** Use the dashboard to monitor your sales and commissions. Note that products sold will be shown, but personal information of purchasers will not be displayed due to applicable laws.
- g. **Support:** Dedicated affiliate support is available to assist with inquiries within 24 hrs.
- h. **Refunds and Chargebacks:** We do not pay commissions for orders that have been refunded or have chargebacks. Chargebacks can occur months later; therefore, we reserve the right to set off future commissions in such cases.
- i. If we have reasons to believe that you might be engaging in any illegal or fraudulent activity, we will report you to the authorities and MOKAS immediately.

4. How to Join & Dashboard

- a. **Sign Up:** Register through the Account Register button in the upper right corner of our website for the affiliate portal embedded within the same dashboard.
- b. **Promote:** Use your unique affiliate link and coupon code to promote Sando Skin store, its functionalities, and products.
- c. **Stay Updated:**
 - Download the mobile app and enable notifications to stay alert with discounts and promotions.
 - Follow all our social media activities and tag us in your posts; otherwise, you will not receive commissions.

d. Activity Requirements:

- Unused links or coupons will be deleted if not activated or used within 30 calendar days.
- Start promotion as soon as you receive your approval.
- Earn commissions on every completed order/purchase you referred to us.
- You cannot claim commission on your own purchases.

e. Account Setup:

- Register an account on our website at www.sandoskin.com or through the mobile apps for Apple or Android.
- Verify your email and complete the affiliate form request in the account dashboard.
- Once approved, access your Affiliate dashboard to track traffic and purchases using your link or coupon.

f. Earnings and Compliance:

- Commissions are tracked 7 days after an order is completed and delivered, and your commission will become available.
- Ensure compliance with our rules and conditions to avoid forfeiting commissions.
- We do not typically send welcome packages for free unless the affiliate first shows serious intent and efforts. Legal actions may be taken for misuse of sent packages and affiliates that receive packages and don't promote.

g. Promotional Products:

- Affiliates can purchase products to promote, with a 10% discount on the first order only.
- Satisfactory performance may result in occasional free packages for new releases, promotions, or events.

- Affiliates cannot claim discounts on their own coupons offered to the public.
 - Commission tracking and discount coupons are valid for first orders only.
 - For products already on promotion or sale, affiliate commission and coupon will not apply.
- h. **Payout Details:** Complete your bank details in the Payouts section for direct payment via your preferred method. We may need to request a copy of your identification documents in case the banks are requesting them when payments are done. Please be aware that we are not responsible for your taxes and we are not your employer. You are solely responsible to sort your taxes and documents in order to declare your income accordingly.

5. Terms and Conditions

- a. **Compliance:** Read all terms carefully before commencing any promotional activities. Violations or omissions may result in forfeiture of commissions and termination of the business relationship.
- b. **Amendments:** We reserve the right to amend the Commission Structure at any time at our discretion. Affiliates will receive a 7-day notice to decide whether to continue or stop cooperation.
- c. **Agreement:** By commencing activities after reading the provided terms and information, you acknowledge that you have read and agreed to the Affiliate Program terms, rules, and schemes.

6. Contact Us

For questions or support, reach out to our affiliate team at affiliates@sandoskin.com.

7. Exemption

All the Affiliate terms and rules apply only for referrals and purchased directly through our website or mobile apps and do not apply for any WOLT, Foodies or similar 3rd party apps.

[Affiliates@sandoskin.com](mailto:affiliates@sandoskin.com); hello@sandoskin.com, Business Whatsapp +357 99302025 www.sandoskin.com

Sando Skin Ltd, HE460010

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8. Definitions

First Orders Only: The term "first orders only" refers to the initial purchase made by a new customer who has not previously completed a transaction with Sando Skin Ltd. This purchase is the first time the customer engages in a financial transaction with our store, regardless of the number of items in the order or the total order value. Commissions are only applicable to these initial transactions and not to any subsequent orders made by the same customer. This policy ensures that affiliates earn commissions for introducing new customers to our brand, incentivizing the growth of our customer base.

Net Sales: The total amount of sales generated from the first orders only, excluding delivery fees, discount codes, coupons, and taxes. Net sales are used to calculate the commission for affiliates.

Commission: The percentage of net sales that is paid to the affiliate for referring new customers to Sando Skin Ltd. The commission rate varies depending on the tier achieved based on monthly net sales.

Referral: A new customer who makes their first purchase using the affiliate's unique link or coupon code. Referrals are tracked through the affiliate dashboard.

Chargeback: A reversal of a transaction, typically initiated by the customer's bank, due to disputes such as fraud or dissatisfaction with the product. Chargebacks can result in the deduction of earned commissions.

Refund: The return of funds to a customer after they have returned a product or canceled an order. Commissions are not paid on refunded orders.

Unique Affiliate Link: A specific URL provided to each affiliate to track referrals and sales. The link is unique to each affiliate and must be used to earn commissions.

Coupon Code: A unique code provided to affiliates to share with their referrals, offering them discounts on their first purchase. The use of the coupon code helps track the sales attributed to the affiliate.

Dashboard: The online platform provided to affiliates where they can monitor their sales, commissions, and performance metrics. The dashboard is accessible through the affiliate's account on the Sando Skin Ltd website.

Minimum Payout: The minimum amount of commission earnings that must be reached before a payout is issued to the affiliate. The minimum payout amount for this program is €30.

Payout Frequency: The schedule on which commissions are paid to affiliates. For this program, commissions are paid every 2 weeks or when the minimum payout amount is reached.

Compliance: Adherence to the terms, rules, and guidelines of the affiliate program. Non-compliance may result in forfeiture of commissions and termination of the affiliate relationship.

Welcome Package: A set of promotional materials and/or product samples may or may not be sent to affiliates to help them start promoting Sando Skin Ltd. Welcome packages are typically sent to affiliates who demonstrate serious intent, performance and effort.

9. Dispute Resolution Clause

Governing Law and Jurisdiction This Agreement shall be governed by and construed in accordance with the laws of the Republic of Cyprus. Any disputes arising out of or in connection with this Agreement, including any question regarding its existence, validity, or termination, shall be referred to and finally resolved by the courts of the Republic of Cyprus.

Amicable Settlement In the event of any dispute, controversy, or claim arising out of or relating to this Agreement, or the breach, termination, or invalidity thereof, the parties shall seek to resolve the dispute amicably through good faith negotiations. If the parties are unable to resolve the dispute through negotiations within thirty (30) days, either party may initiate legal proceedings in accordance with the provisions set forth below.

Mediation Prior to commencing any legal proceedings, the parties agree to attempt to resolve the dispute through mediation. Either party may initiate mediation by providing written notice to the other party, and the mediation shall be conducted by a mediator mutually agreed upon by the parties. If the parties cannot agree on a mediator within fifteen (15) days of the notice of mediation, either party may request the Cyprus Chamber of Commerce and Industry (CCCI) to

appoint a mediator. The mediation process shall be conducted in accordance with the mediation rules of the CCCI. The costs of mediation shall be borne equally by the parties.

Litigation If the dispute has not been resolved through mediation within sixty (60) days from the date of the notice of mediation, either party may submit the dispute to the competent courts of the Republic of Cyprus. The parties hereby submit to the exclusive jurisdiction of the courts of the Republic of Cyprus for the resolution of any disputes arising out of or in connection with this Agreement.

Interim Relief Nothing in this clause shall prevent either party from seeking interim or provisional relief concerning the dispute, including injunctive relief, from any court of competent jurisdiction, if necessary to protect the rights or property of that party.

Continued Performance During the pendency of any dispute resolution procedure, the parties shall continue to perform their respective obligations under this Agreement to the extent practicable.

Confidentiality All negotiations, mediation, and court proceedings pursuant to this clause shall be confidential, and the parties shall treat all information relating to the dispute as confidential and shall not disclose it to any third party except for the purposes of the dispute resolution process or as required by law.

By participating in the Sando Skin Affiliate Program, you acknowledge that you have read, understood, and agree to be bound by the terms of this dispute resolution clause.

10. Versions and Amendments

Version	Date	Change
1.0	2024-07-28	Initial version